iFTDTL FAQs
See below for frequently asked questions about the new iFTDTL portal.

Q1. What is the website to access new portal?	A1. The new portal is available at https://ftdtl.health.mil.
Q2. What accounts were migrated to the new portal?	A2. All accounts active on or before 15 Aug 2020 were migrated to the new portal.
Q3. When does the old iFTDTL portal expire?	A3. The legacy portal is no longer available as of 15 Oct 2020.
Q4. Where can I find the DD 2875 SAAR form for access to the new portal?	A4. The SAAR can be found on the new iFTDTL portal by clicking the "GETTING STARTED" link in the upper left corner of the home screen, then the "NEW USER GUIDE" link from the drop down options. You will be able to download it from the DD2875 hyperlink.
Q5. How do I submit the SAAR form?	A5. For existing users with an active account, submit your SAAR via **unencrypted** email to MILL_DTADMIN@NAVY.MIL. For new users, upload your SAAR form to the portal under "Register as a New User" link.
Q6. Does the MILL_DTADMIN@NAVY.MIL accept encrypted emails?	A6. No, it does not accept encrypted emails.
Q7. What does RRU mean?	A7. RRU stands for Reporting Results Unit. It is the term replacing UIC.
Q8. What does ARG mean?	A8. ARG stands for Affiliated Reporting Group. It is the term replacing MAJCOM.
Q9. What does WebDTP mean?	A9. WebDTP stands for Web Drug Testing Portal. It will replace NDSP and is part of the iFTDTL web portal.

Q10. For users with several UICs, should they add an attached UIC list with the SAAR form?	A10. If their RRUs (UICs) built under an ARG (MAJCOM), use the ARG 5 digit code in block 13 and in block 27 under "Organization." If RRUs are not built under an ARG, then only the primary RRU goes in block 13, and all other RRUs go in block 27 under "Organization."
Q11. Is the MRO for users that want to receive an automated email when positive test results occur?	A11. No. MRO access will be solely for DDD staff. Users will be able to see their command positives just as they did in the legacy portal.
Q12. Will OPNAV provide training for the new portal?	A12. Yes. We conduct weekly Webinars every Wednesday. Visit our website for the complete schedule.
Q13. My account is about to expire. What should I do?	A13. Send in your completed iFTDTL SAAR 2875 with your updated information for processing to MILL_DTADMIN@NAVY.MIL.
Q14. How do I upload my SAAR if I am not a new user?	A14. Send in your completed iFTDTL SAAR 2875 with your updated information and latest Cyber Awareness Certificate for processing to MILL_DTADMIN@NAVY.MIL.
Q15. I can't digitally sign my SAAR is there another way I can sign it?	A15. All SAAR requests must be digitally signed. Make sure you have the correct SAAR (iFTDTL dd2875 v5.1.pdf) and that you have clicked the "ENABLE ALL FEATURES" button in the upper right hand corner of the form.
Q16. What if I had an account but can't get in now?	A16. Contact the helpdesk by phone at (901) 874-2458 for guidance.
Q17. How/when are results marked as "viewed," particularly for commands with multiple UPCs?	A17. Results are marked as viewed whenever a user with "marked viewed" access for the RRU looks at the result.